

BRANCH QUALITY POLICY

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Our Commitment:

Eurostyle Systems is committed to being among the leading manufacturers of injected and assembled plastic parts for the global automotive industry. We will achieve this by consistently exceeding customer expectations and setting the benchmark for excellence in design and production of interior and exterior automotive components, aeronautics and industrial parts.

Our Core Principles:

- Customer Focus:** We prioritize customer and stakeholder satisfaction by consistently meeting their requirements & needs for Quality, Cost, and Delivery.
- Process Excellence:** We manage and continuously improve our processes to achieve optimal performance. We rely on the efficiency of our processes and the active involvement of all our employees.
- Standards Compliance:** We adhere to our industry standards : IATF 16949:2016 standard, EN 9100 when applicable , throughout the entire product lifecycle, from development to delivery.
- Continuous Improvement:** We are dedicated to ongoing improvement through rigorous application of our processes, implementing the 6 Quality Basics and disseminate lessons learned across the organization to enhance performance.
- People Development:** We invest in the development of our employees' skills across all entities to foster a culture of Quality and Operational Excellence.

Strategic Quality Objectives:

To realize our vision, we are committed to the following strategic quality objectives:

1. Flawless New Project Launches:
 - Ensure the successful start of production for all new projects (including Face Lifts & Carryovers) listed in the company's business plan.
 - Proactively improve concept validation and risk monitoring to guarantee smooth production launches.
 - Secure the successful growth and operational excellence of our new plants
2. Growth and Expansion:
3. QMS Evolution:
 - Continuously adapt our Quality Management System (QMS) to meet the evolving external quality requirements of current and future customers.
4. Control Plan and Quality Basics:
 - Implement and maintain the Control Plan as the central element of the company strategy, integrating the 6 Quality Basics.
5. Lesson Learned Transversalization:
 - Improve internal processes and procedures to allow the transverse deployment of Lesson Learned quickly across the company.
6. Customer Quality Performance:
 - Achieve all annual customer quality targets (e.g., IpB, RSSC, PPM, Q1 ...).
7. Cost of Poor Quality Reduction:
 - Reduce customer claims by 15% in 2025 (compared to 2024), aiming for a maximum of 1 claim per month per plant by 2029.
 - Reduce the Cost of Poor Quality (COPQ) by 15% per year at the branch level.

Accountability:

This Quality Policy is communicated, understood, and implemented at all levels of the organization. All employees are responsible for contributing to the achievement of our quality objectives and upholding our commitment to excellence. The management team is responsible for providing the resources, training, and support necessary to ensure the effectiveness of our QMS and the continuous pursuit of our quality goals.

CEO
F. LEMASSON

Purchasing Director
K. HOUARI

Quality & Sustainability Director
K. DUDOV

COO
C. LEHERLE

S&M Director
F. CORTAL

S&M Director
M. RAFIDIMANANTSOA

HR & Safety Director
B. DEZOUF

S&M Director
M. SCHUBERT

CFO
M. D'ARNE

Programs Process and
Costing Director
Y. MARCAULT